

# 3 Security Tips to Prepare Your Staff

Let's face it...there are no easy breaks in business. And the malicious players are happy to exploit your employees at every turn. The onslaught of emails and phone calls specifically designed to deceitfully extract money from your firm will not stop. The most important thing you can do is prepare your staff.

1

## Invest in Training

Collect use cases for common scams and train your staff to recognize them. Show them emails and walk through scenarios that illustrate how other companies were tricked into releasing funds.



2

## Create a Questioning Culture

Teach employees about your process for funds disbursement... why it was created with multiple levels of approval... and explain that it is okay to ask questions any time that process is not followed.



3

## Share Experiences

Despite your best efforts to thwart malicious scams... it won't stop the ongoing attempts. Encourage employees to report attempts to a central point of contact. Use this information to reinforce future training and be transparent... even when an attempt turns into a successful exploit.



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1-866-802-9405